Administrative Information Technology Services
IT Services Portfolio - FY 17

The scope of this portfolio includes only the activities and investments of the Administrative Information Technology Services (AITS) group. Please visit https://www.aits.uillinois.edu/services for more information on the services and projects listed.

AITS

Save Time • Improve Ease of Use • Improve Speed to Service
Deliver Targeted and Pervasive Information • Collaborate

By Function for faculty, staff and students General and administrative services	By IT Function General and administrative computing; Co-investments and shared infrastructure

Ongoing Services

Student Services
Financial Aid Processing
Registration and Records
Recruiting and Admissions

HR Services
Benefits
Payroll
Recruiting and Hiring

Financial Services
Accounts Payable
Accounts Receivable
Contract Management
eProcurement
General Ledger
  Management
Inventory Accounting
Travel Expense
  Reimbursement

Research Services
Research Administration
  Management

Professional Services
(some may be fee-based)
Business Process
  Improvement Consulting
Data Visualization
Identity and Access
  Management
Mobile Application
  Consulting
Project Management
Records and Information
  Management
Security and Compliance
  Consulting
Workflow Development
  Consulting
Security Provisioning
Server Hosting
Quality Assurance
Web Services Consulting
Workstation Management

Application Services
Application Administration
Application Development
Application and Website
  Testing
Data Visualization
Distributed Hosting
Document Management
Enterprise Application
  Integration
Enterprise Data Warehouse
Enterprise Batch Scheduling
Service Desk Management
Web Content Management
  System

Network and Desktop Services
Backup Management
Collocation Services
Desktop Support
Storage Management
System Monitoring, Alerting
  and Availability

Professional Services
Business Process
  Improvement Shared
  Services
Change Management
  Service
Database Services
IT Portfolio Management
Release Management
Risk Management and
  Business Continuity
  Planning
Records and Information
  Management Services

Security and Access Services
Authentication and
  Authorization Services
Directory Services
Firewall Services
Information Security
  Consulting and Support
Remote Access and VPN

Projects and Initiatives

Customer Requested New Projects
Student Relationship Management system • Integrate Learning Management System with Banner • Improve automation of financial account code charges • Vacation and Sick Leave Reporting system • Identity and Access Management • Improve federal financial reporting • Campus Charitable Fund Drive system enhancements • Add procurement data to the electronic data warehouse (EDW) • Position Tracking system for civil service employees • Improve hiring data availability via EDW • Implement Room Scheduling system for UIC units • Add contract data to the EDW • New Investment Income system • Disability Resources and Educational Services system • Capital Projects Management system • Biennial Inventory system • Enterprise Training Mgmt system

Regulatory Projects - Mandatory
Monitor and report on retiree rehires • Healthcare law monitoring and reporting • Financial Aid Updates • Creation of new UIUC winter term • Pension reform analysis

Maintenance Projects - Mandatory
Upgrade enterprise reporting platform and associated reports • Update UPD database infrastructure • Credit Card Payment system upgrade • eProcurement system upgrade • Contract Management system upgrade • HR Transaction Processing system upgrade • Room Scheduling system upgrade • Degree Audit system upgrade • Portfolio and Project Management system upgrade • Banner ERP upgrade • System integration infrastructure upgrade • Document Imaging system upgrade

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